



# Fernlea Cattery

FERNLEA CATTERY

GOLF ROAD

KENLEY

SURREY

CR8 5ES



0208 668 6662 / 07986437625 / 07941427743

## BOOKING RESERVATION FORM

YOUR NAME

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YOUR ADDRESS

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TELEPHONE

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EMAIL

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EMERGENCY CONTACT

(Please see T&C)

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Cat's Name / Age / Sex	Colour / Recent flea treatment	Vaccinations up to date, Microchip number	Special Requirements/ Health problems? Food/ wet / dry

DATE OF COMMENCEMENT OF BOARDING

AM

DATE OF END OF BOARDING

AM

PLEASE PROVIDE DETAILS OF YOUR VET

VETS NAME

ADDRESS

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TELEPHONE

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I confirm I have seen and read the Terms & Conditions of Boarding on the reverse of this form

Note: Cheques must be made payable to "Fernlea Cattery". See our website or phone for confirmation of price/deposit requirements.

To secure your booking, please complete this form in full, then return the form – together with your deposit – to the address given above. If you require a written acknowledgement/receipt, please include a stamped addressed envelope.

### AGREEMENT

I have read, understood and agreed to the above conditions:

SIGNATURE

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DATE

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## Terms and Conditions of Boarding

### Healthcare

- ☛ We are sorry but we cannot accept any cat without seeing an up-to-date vaccination certificate. All vaccinations must be completed at least 10 days before.
- ☛ We must reserve the right to refuse to take any cat we suspect may be ill. It is vital we safeguard the health of all cats holidaying with us.
- ☛ I authorise Fernlea Cattery to call a Vet on my behalf if necessary and that the owner is liable for any charges incurred. Our primary concern at all times is the health and comfort of your cat(s).
- ☛ Please make sure your cat is free of fleas as they can spread very easily.

### Safety

- ☛ Male cats are neutered before holidaying with us.
- ☛ Any collars left on your cat(s) are there at your own risk.
- ☛ I agree to board my cat on the understanding that although every possible care and attention will be given, Fernlea Cattery accepts no liability.
- ☛ Only cats from the same home may share the same accommodation

**We ask that you bring your own toys and bedding but if you do not, we will use our own.**

### Arrival/Departure

- ☛ Should you wish to extend your cat's holiday with us, this will be dependent on spaces available at the time and on the same rates as previously agreed.
- ☛ Unless special arrangements are made in advance all deliveries and collections must be made during cattery hours.
- ☛ An extra days rate may be charged for out of hour's collection and drop off.
- ☛ Should you not be able to collect your cat, please do everything you can to let us know. If your cat is still with us after 28 days we reserve the right to re-home it and claim outstanding cattery fees from you.
- ☛ We charge the day your cat comes on holiday with us but we will not charge you for the day you collect your cat, **provided you do so within our morning opening hours.** Collections after this time will be charged at the daily rate.

### Finance

- ☛ £20 deposit per cat fully refundable if cancelled within three weeks before the reservation.
- ☛ Our minimum boarding charge is 3 days. However, during the Christmas and Easter periods it is 5 days.
- ☛ As places in the Cattery are often at a premium we reserve the right to request a cancellation fee if booking is cancelled with less than 14 days notice. (Maximum 50% if less than 7 days.) In the case of long-term boarders, we would appreciate accounts being paid monthly.
- ☛ We are unable to accept credit or debit cards

### General

We reserve the right to refuse admittance without explanation. We also reserve the right to vary these conditions at any time.

### **EMERGENCY CONTACT DETAILS**

**Your emergency contact must be someone who can collect your cat immediately if the need arises.**